

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monitoring Requirements Not Met for RALEIGH COUNTY PSD PLUTO BRAGG, WV3304152

Our water system violated drinking water monitoring requirements within the past year. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

### What should I do?

There is nothing you need to do at this time.

The table below lists the monitoring we did not conduct, how often we are supposed to sample and when the samples should have been taken.

Required Monitoring	Required Monitoring Frequency	Compliance Period
Water Quality Parameters (WQP) (Type 53)	6 Month	01/01/2019 to 06/30/2019
Lead and Copper Rule Public Education following Lead Copper Exceedance (Type 65)	When Due	Due by 11/30/2018

### What happened? What is being done? (Describe corrective action)

WQP's- Please see attached document

Lead & Copper Rule (Type 65)- Reporting was late, but was sent  
on 8/1/2019. Compliance was achieved on 8/1/2019.

For more information, please contact RCPSD at 304-683-4090  
(Contact Name) (Phone Number)  
or PO Box 1286 Sophia, WV 25921  
(Mailing Address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by RALEIGH COUNTY PSD PLUTO BRAGG

State Water System ID# WV3304152

Date Distributed 5/21/2020

## Violation 2019--23

### WHAT HAPPENED?

Due to the exceedance of the lead action level in 2018 we were required to do additional testing of Water Quality Parameters (WQP) in 2019. This testing consisted of checking the Ph, water temperature, alkalinity, calcium, conductivity, and orthophosphate or silica if added to water. This is a purchase system that is purchased from Beckley Water, we do not add orthophosphate or silica and we do not do any additional treatment after purchasing the water. Therefore, we didn't test for orthophosphate or silica. The first set of testing results were due to be turned in by June 30, 2019. The results for the testing we had done was submitted, however due to the fact that Beckley Water Company adds orthophosphate in their treatment process the Health Department said we should have tested for it also.

### WHAT IS BEING DONE?

We have tested the orthophosphate levels since becoming aware of it and have submitted results to the Health Department as required. All testing that has been done to date is within acceptable operating range.